Tellabs Global Manufacturing Discontinued Policy

Overview

This Tellabs Global Manufacturing Discontinued Policy describes Tellabs' policy for initiating product hardware and/or software Manufacturing Discontinued ("MD") notifications for Tellabs' products. In addition, this document details Tellabs' responsibility for supporting products that have been MD.

Definitions

The following definitions apply to this policy:

- **Product**. Goods, supplies, parts, components and assemblies, including Software and documentation, sold and/or licensed by Tellabs or authorized Tellabs resellers.
- **Software**. The Tellabs executable computer programs, firmware and other digital instructions and control data associated with the Product.
- **Hardware**. That portion of a Product that is not Software or documentation.
- **Manufacturing Discontinued (MD)**. The designation that Hardware or Software will no longer be manufactured and will not be available for purchase after the designated MD effective date.
- **Tellabs Nexus**. Tellabs' online information portal that is available to authorized, registered customers and partners.

Hardware MD Customer Notification

If Tellabs identifies Hardware requiring a status change to MD, Tellabs will issue an MD notification to communicate the change to customers. Tellabs typically provides notice of the discontinuation of Hardware twelve (12) months before the MD effective date. Due to component and/or Software availability, Tellabs may provide notice of discontinuation less than twelve (12) months before the MD effective date. For customers that are registered on the Tellabs Nexus and indicate that they want to receive MD notifications, Tellabs distributes MD notifications via e-mail. MD notifications are also available for reference to registered users on Nexus. The following information is contained in an MD notification: (a) Hardware being MD, (b) the nature of the change, (c) affected operations, (d) the MD effective date and (e) commentary on continued support availability. In addition, Tellabs will identify replacement product alternatives, if applicable, in the MD notification.

Software MD Customer Notification

Tellabs does not typically issue Software MD notifications. Rather, the MD effective date for a Software release is the date on which the following two events occur: (a) a subsequent release of such Software becomes generally available, and (b) the affected release ceases to be a Supported Release according to Table 3 below.

MD Hardware Support

After a Hardware MD notification is published and released, customers can continue to purchase the Hardware on a built-to-order basis (subject to availability) until the MD effective date. During this period, due to component availability or other limitations, Tellabs cannot guarantee that all orders will be accepted or filled in their entirety. After the MD effective date, such Hardware will no longer be available for purchase from Tellabs.

Table 1 describes the support that is typically available for Hardware after its MD effective date*:

Warranty	Available in accordance with the Hardware warranty periods defined in Tellabs Global Warranty Policy. [1]
Technical Assistance Center (TAC) Remote Support and Onsite Support	Available for purchase for one (1) year after the MD effective date.
Out-of-Warranty Repair and Return	Available for purchase for **two (2)** years after the MD effective date. [2]
Advance Replacement	Not available after the MD effective date.
Training	Available for purchase for one (1) year after the MD effective date.
Documentation	Available from the Tellabs Portal for a minimum of one (1) year after the MD effective date.

[1] MD of Hardware does not affect its warranty.

[2] Tellabs may, at its sole discretion, either repair the Hardware unit or provide a replacement unit that is functionally equivalent. Due to component availability, Tellabs may shorten the time period during which repairs are available.

Table 1. Support for Hardware that is Manufacturing Discontinued.

Tellabs will provide MD Hardware support (excluding Advance Replacement) for contracted customers in accordance with the terms and conditions of their respective support agreement or contract. Notwithstanding the foregoing, Tellabs may, at its sole discretion, elect to continue Advance Replacement services for such customers.

MD Software Support

Table 2 below describes the support that is typically available for Software after its MD effective date*:

Warranty	Available in accordance with the Software warranty periods contained in the Tellabs Global Warranty Policy. [1]
TAC Remote Support and Onsite Support	Available for purchase for one (1) year after the MD effective date.
New Software Enhancements	Not available after the MD effective date. [2]
Maintenance Releases	Available for Supported Releases other than the current release, as mutually agreed between the customer and Tellabs for critical and traffic-affecting defects. Fixes, if and when available, will be implemented to the latest minor release unless otherwise noted in Table 3.
Back Up Software	Replacement Software is not available after the MD effective date.
[1] MD of Software does not affect its warranty.	
[2] Software enhancements, maintenance releases and patches made available prior to the MD effective date are typically available from the Tellabs Portal.	

Table 2. Support for Product Software that is Manufacturing Discontinued

Tellabs will provide MD Software support for contracted customers in accordance with the terms and conditions of their respective support agreement or contract.

All discontinued Software continues to be subject to Tellabs' applicable Software license terms and conditions.

Table 3 on page 3 describes how to determine which Software releases for each Product family are eligible to receive support ("Supported Releases").

Tellabs generally recommends that customers use the most current Software release. Software updates, maintenance releases, and patches are issued at Tellabs' discretion for Supported Releases. Tellabs' Technical Assistance Center can provide guidance regarding recommended Software releases for specific customer applications.

Requesting Automatic Notifications

To provide for prompt notification, Tellabs strongly encourages customers to contact their Tellabs sales representative or go to **Nexus** at nexus.tellabs.com to register all users within their organization that wish to receive MD notifications and/or Software release updates automatically.

More Information

For more information or clarification of the information and services described in this Tellabs Global Manufacturing Discontinued Policy, please contact your local Tellabs sales office. The information described herein is subject to change without notice.

This Policy supersedes any other previous manufacturing discontinued policy made available to Tellabs' customers. If any portion of this Policy is deemed to be prohibited by or unlawful or unenforceable under any applicable law of any jurisdiction, then such portion shall be ineffective as to such jurisdiction without affecting any other portion of this Policy.

Product Line	Numbering Scheme	Supported Release(s)	Elements Included
Tellabs® 1000 Series	SR X.Y.Z.F SR= Software Release X= Major # Y= Minor # Z= Maintenance #	Current release, plus the most recent Y.Z.F for the previous one (1) X releases	▪ Product Software ▪ EMS
Tellabs® Optical LAN (1100) Series	SR X.Y.Z.F FP= Feature Package X= Major # Y= Minor # Z= Maintenance # F= Patch #	Current release, plus the most recent Y.Z.F for the previous two (2) X releases	▪ Product Software ▪ EMS